

Disclaimer

1. This document ('Terms and Conditions for Students and Alumni') sets out the terms and expectations for Advocacy Services.

Advocacy Office Purpose

1. The BCITSA Advocacy Office is committed to providing information on students' rights and responsibilities, advising students on conflict resolution guidelines, attending meetings as a support person, empowering students to advocate for themselves, and assisting students with communications with BCIT staff and faculty members.
2. While our Advocacy Team is a collective group of Advocacy Specialists with expertise in trauma-informed care. Please be aware that our services do not aim to substitute medical or therapeutic advice that should only be provided by a qualified physician or therapist regarding your mental health concerns. Do not hesitate to seek formal advice and/or mental health counsel to discuss specific aspects related to your personal life.
3. You understand and agree that your engagement with our services is wholly voluntary, and you are solely and personally responsible for your actions, choices, and results therein. You comprehend there are sometimes unknown risks and circumstances that may arise that cannot be foreseen but may influence or affect your claim. You agree that any feedback or recommendation offered by our Advocacy Specialists is purely informative – any decision to act upon guidance is to be taken by you and at your own risk.
4. The BCIT Student Association endorses that all members of the BCIT community are entitled to work and learn in an environment where human rights are respected. To that end, we will not tolerate any Discrimination, Bullying or Harassing behaviour which damages the dignity of any student or employee.

Cancellation Policy:

1. Please be mindful that your appointment is reserved exclusively for you, so if you need to cancel it at the last minute or don't show up at all, it prevents another person from scheduling and accessing our services.
2. A full 24 hours' notice is recommended for cancelling and rescheduling appointments.
3. Our booking system will send out friendly reminders as a courtesy; you are responsible for keeping or cancelling your appointment regardless of whether you receive a reminder or not.
4. An in-person, virtual, and telephone appointment is considered a no show after 15 minutes. In the event of Technology challenges in connecting for a virtual session, you must communicate these issues to our Team.

Further Information

If you have any questions or require more information concerning our terms and conditions, please email them to advocacy@bcitsa.ca. We secure the right to modify or amend them without notice.