

BCIT Student Association
Class Rep Meeting
Agenda
Wednesday, March 22nd, 2017
10:50 – 12:00

1. **Meeting called to order.** (10:50)
2. **Acceptance of the Agenda of February 1st, 2017.**
3. **Acceptance of the Minutes of February 1st, 2017.**
4. **Speaker of the Day: Danielle Landeta-Gauthier.** (30 mins)

Advocacy

- Issues around the companion process – how to file and what the process looks like
- Brochures are provided about student advocacy and resources

Any general issues you have?

- Instructor's being welcoming with students speaking English
- Being discouraging when you are trying to learn
- Instructors are not providing a healthy trusting learning environment Students are scared to answer questions because they are afraid to get it wrong.
- Please provide more training to instructors to help with ESL students

Hiring process at BCIT – not an educational background you need to have industry work. Many instructors that come here may not have any experience with how to teach, sensitivity, how to work with students in general. BCIT offers an introduction to how to teach but it isn't enough.

How can we change this? Have a formal training at their teaching meetings on Fridays. Have an updated system in order for them to hear processes of how to change.

When an issue happens and there is a conflict – students are waiting too long to complain about it. If you wait at the end of the term, you need to go right away because it is difficult to go back to it.

Example: you are unsure/feel unhealthy of what the instructor said, time, date, what was said, if there was a witness.

Sensitivity training takes time and effort that means, students can provide feedback to the department.

Voice your opinion through

1. Go to the instructor directly. If you are not comfortable.
2. Formal complaint – formal process that is listed on BCIT's website. Print it off, file out the form and submit any other documents please do. Connect with Robyn or Danielle, they can help with your process.

Complaints should be objective. Keep your emotions out.

This is sent to an associate dean to report back. It is a time sensitive case.

International students – Dictionary problems and translations, methods of how students learn domestic vs international, International students are focused on their marks not industry stories, difficulty with paraphrasing paragraphs.

If there was a test question that was not taught in class but the question was on the test, you can appeal this. Please go to your instructor first and provide him with feedback. Instructors will be open to your feedback.

Remember to speak with them outside of class one-on-one.

5. Speaker of the Day 2: Jimmy Kim. (30 mins)

Food Services – 13 years with Starbucks and chapters for 5 years. Came to BCIT to assist with food services with an existing provider.

Notified of food services and would like to see change.

Austin Grill has been added and sales seem to have went up dramatically.

Working on an App to hold the wait-down waits. App can pre-pay and order food at a certain period of time hopefully launching this year. Early closure of the cafeteria and adding a food truck to come on campus.

Contract with Chartwell current food provider will be up with-in 1 year.

Cleaning is a separate section of this area.

Constructive criticism:

No gloves are used while handing money. Rinsing the gloves with water and then handle food.

Mixing egg and meats together. Some students are unable to eat meats.

Order are forgotten and mixed up with other order, given away to other students.

Low quality and food choices are unsatisfactory.

What would you like to see change:

Subway- sandwich shop

Mini- Tim Horton's

Shared space between two companies- wendy's and subway

Starbucks

Students are wanting quality of coffee – Possibly bringing in a taste tester.

Cleanliness

Price Point

Food Survey going out- Make sure you tell people to do it! The louder your voices are, the better response rate you will get for what you want.

Project sheets and tests audited by transport Canada – Courses are based off of transport Canada- they can't submit their course outline. Questions are based off the text book which is transport Canada approved.

Testing is done through academic freedom - as long as the learning outcomes are met they are in the right.

Multiple correct answers – choose the best answer, but these answers are coming from 3 different books. Students can appeal the question.

**Advocates are here to help you. If you feel that you can't raise an issue alone, sit down with an advocate and let them know everything.

Reminders:

7. Next Meeting: QPR Training (Mandatory) April 5th @ 10:50am to 11:50am.

8. ATC Councillor Position is open.

9. Doggy De Stress Day is on March 27th in the hub.

10. BCIT Student Success Survey. Up until March 31st.

<https://secure.bcit.ca/survey/index.php/871122?lang=en>

11. BCITSA Student Life Survey. March 22nd to April 5th.

<https://docs.google.com/forms/d/e/1FAIpQLSffoB4zVOpfElw9CEcglS9pXD-DqOZYtgDekABRkGgPLFgyBw/viewform>

Enter to win a \$25 GC to Tim Horton's! Please send this link to ALL your classmates through text/email/social media sources

We need your voice 😊

12. Meeting Adjourned. (12:00)